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Fridge-freezer combination

KCP..

[en] Information for Use



**You can find additional information and explanations online.
Scan the QR code on the title page.**



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1 Safety

Observe the following safety instructions.

1.1 Definition of the signal words

This is where you can find explanations for the safety signal words used in this manual.

WARNING

This indicates that death or serious injuries may occur as a result of non-observance of this warning.

CAUTION

This indicates that minor or moderate injuries may occur as a result of non-observance of this warning.

ATTENTION

This indicates that damage to the appliance or other material damage may occur as a result of non-compliance with this warning.

Note: This alerts you to important information.

1.2 General information

- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

1.3 Intended use

Only use this appliance:

- for chilling and freezing food and for making ice cubes.
- in private households and in enclosed spaces in a domestic environment.
- Up to an altitude of 2000 m above sea level.

1.4 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

1.5 Safe transport

WARNING – Risk of injury!

The heavy weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

1.6 Safe installation

WARNING – Risk of electric shock!

Incorrect installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.

- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with heat sources.

⚠ WARNING – Risk of explosion!

If the appliance's ventilation openings are closed off, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Keep ventilation openings in the appliance casing or in the integrated casing clear of obstruction.

⚠ WARNING – Risk of fire!

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ Only use adapters and power cords approved by the manufacturer.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

Portable multiple socket strips or portable power supply units may overheat and cause a fire.

- ▶ Do not place portable multiple socket strips or power supply units on the back of the appliance.

1.7 Safe use

⚠ WARNING – Risk of electric shock!

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.

⚠ WARNING – Risk of suffocation!

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not allow children to play with packaging material.

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

⚠ WARNING – Risk of explosion!

If the cooling circuit is damaged, flammable refrigerant may escape and explode.

- ▶ To accelerate the defrosting process, do not use any other mechanical devices or means other than those recommended by the manufacturer.
- ▶ If food is stuck to the freezer compartment, loosen it with a blunt object such as the handle of a wooden spoon.

Products which contain flammable propellants and explosive substances may explode, e.g. spray cans.

- ▶ Do not store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliance.

⚠ WARNING – Risk of fire!

Electrical devices within the appliance may cause a fire, e.g. heaters or electric ice makers.

- ▶ Do not operate electrical devices within the appliance.

⚠ WARNING – Risk of injury!

Containers that contain carbonated drinks may burst.

- ▶ Do not store containers that contain carbonated drinks in the freezer compartment.

Injury to the eyes caused by escaping flammable refrigerant and hazardous gases.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.

The appliance may tip.

- ▶ Do not stand or support yourself on the base, runners or doors.

⚠ WARNING – Risk of cold burns!

Contact with frozen food and cold surfaces may cause burns by refrigeration.

- ▶ Never put frozen food straight from the freezer compartment into your mouth.

- ▶ Avoid prolonged contact of the skin with frozen food, ice and surfaces in the freezer compartment.

⚠ CAUTION – Risk of harm to health!

To prevent food from being contaminated, you must observe the following instructions.

- ▶ If the door is open for an extended period of time, this may lead to a considerable temperature increase in the compartments of the appliance.
- ▶ Regularly clean the surfaces that may come into contact with food and accessible drain systems.
- ▶ Store raw meat and fish in suitable containers in the refrigerating appliance so that they do not touch or drip on other food.
- ▶ If the fridge/freezer is empty for an extended period of time, switch off the appliance, defrost it, clean it and leave the door open to prevent the formation of mould.

Metal or metal-style parts in the appliance may contain aluminium. If acidic food comes into contact with aluminium in the appliance, aluminium foil ions may pass into the food.

- ▶ Do not consume soiled food.

1.8 Damaged appliance

⚠ WARNING – Risk of electric shock!

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box.
- ▶ Call customer service. → *Page 26*

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

⚠ WARNING – Risk of fire!



If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Keep naked flames and ignition sources away from the appliance.
- ▶ Ventilate the room.
- ▶ Switch off the appliance. → *Page 15*
- ▶ Unplug the mains plug from the mains or switch off the circuit breaker in the fuse box.
- ▶ Call customer service. → *Page 26*

2 Preventing material damage

ATTENTION

The high weight of the appliance or, if not rolling freely, the appliance's castors may damage the floor when the appliance is moved.

- ▶ Transport the appliance using a sack truck.
- ▶ Use floor protection when moving the appliance, and do not move it in a zigzag fashion.

When the appliance door is closed, an open door pillar may damage the appliance.

- ▶ Never open the door pillar manually.
- ▶ If the door pillar has been opened, close it before closing the appliance door.

Using the appliance, base, runners or doors as a seat or climbing surface may damage the appliance.

- ▶ Do not stand or lean on the appliance, base, runners or doors.

Contamination with oil or fat may cause plastic parts and door seals to become porous.

- ▶ Keep plastic parts and door seals free of oil and grease.

Metal or metal-style parts in the appliance may contain aluminium. When aluminium comes into contact with acidic foods, it corrodes and discolours.

- ▶ Only store packaged food in the appliance.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

3 Environmental protection and saving energy

3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

3.2 Saving energy

If you follow these instructions, your appliance will use less power.

Selecting the installation location

- Keep the appliance out of direct sunlight.
- Install the appliance as far away as possible from heating elements, cookers and other heat sources:
 - Maintain a 30 mm clearance to electric or gas cookers.
 - Maintain a 300 mm clearance to oil or solid-fuel cookers.
- Never cover or block the external ventilation openings.

Saving energy during use

Note: The arrangement of the fittings does not affect the energy consumption of the appliance.

- Open the appliance only briefly and then close it carefully.
- Never cover or block the interior ventilation openings or the exterior ventilation openings.
- Transport purchased food in a cool bag and place in the appliance quickly.
- Allow warm food and drinks to cool down before storing them.
- Thaw frozen food in the refrigerator compartment to utilise the low temperature of the food.
- Always leave some space between the food and to the back panel.

4 Installation and connection

4.1 Scope of delivery

After unpacking all parts, check for any transport damage and for completeness of delivery.

If you have any complaints, contact your dealer or our after-sales service → *Page 26*.

The delivery consists of the following:

- Free-standing appliance
- Equipment and accessories ¹
- Installation instructions
- User manual
- Customer service directory
- Warranty enclosure ²
- Energy label

4.2 Criteria for the installation location

WARNING

Risk of explosion!

If the appliance is in a space that is too small, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

- ▶ Only install the appliance in a space with a volume of at least 1 m³ per 8 g refrigerant. The volume of refrigerant is indicated on the rating plate.

→ "Appliance", Fig. **1**/**2**
Page 12

The weight of the appliance ex works may be up to 110 kg depending on the model.

The subfloor must be sufficiently stable to bear the weight of the appliance.

¹ Depending on the appliance specifications

² Not in all countries

The surface must be level.

This refrigerator is intended for use at ambient temperatures of 16 °C to 43 °C.

The appliance is fully functional within the permitted ambient temperature.

4.3 Installing the appliance

- Install the appliance in accordance with the enclosed installation instructions.

4.4 Preparing the appliance for the first time

1. Remove the informative material.
2. Remove the protective foil and transit bolts, e.g. remove the adhesive strips and carton.
3. Clean the appliance for the first time. → *Page 19*

4.5 Connecting the appliance to the electricity supply

Requirement: After transporting the appliance in a horizontal position and installing it, wait at least one hour before connecting it to the mains.

1. Insert the mains plug of the appliance's power cable in a socket nearby.

The connection data of the appliance can be found on the rating plate.

→ "Appliance", Fig. **1**/**2**

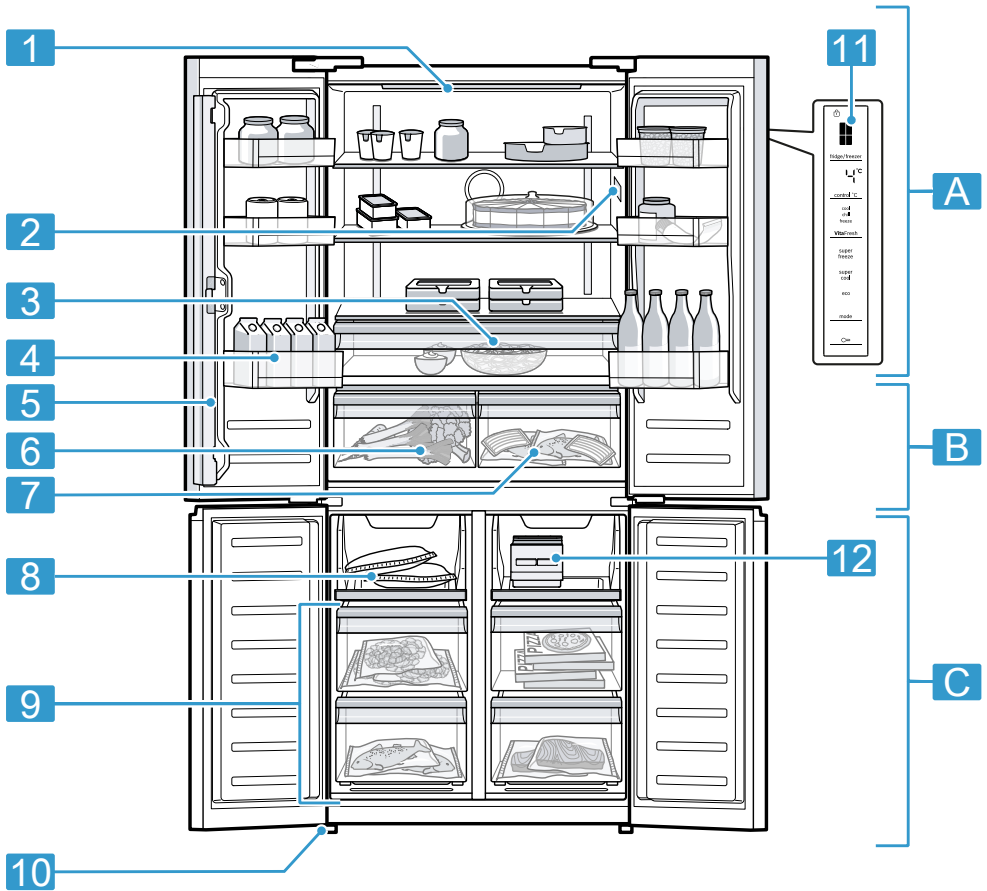
Page 12

2. Check the mains plug is inserted properly.
- ✓ The appliance is now ready for use.

5 Familiarising yourself with your appliance

5.1 Appliance

You can find an overview of the parts of your appliance here.



1

Deviations between your appliance and the diagrams may differ with regard to their features and size.

A

Refrigerator compartment
→ Page 16

B

Variable-temperature compartment
→ Page 18

C

Freezer compartment
→ Page 17

1

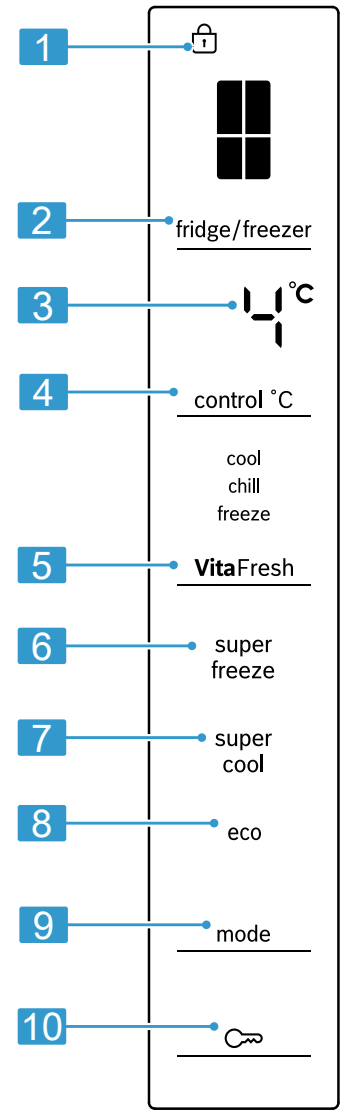
Lighting

2	Rating plate → <i>Page 26</i>
3	Pull-out container → <i>Page 13</i> ¹
4	Door tray for large bottles → <i>Page 14</i>
5	Door pillar with condensation protection → <i>Page 8</i>
6	Fruit and vegetable container → <i>Page 13</i>
7	Variable-temperature container → <i>Page 13</i>
8	Freezer tray → <i>Page 13</i>
9	Frozen food container → <i>Page 21</i>
10	Screw foot
11	Control panel → <i>Page 12</i>
12	Ice cube maker → <i>Page 14</i>

5.2 Control panel

You can use the control panel to configure all functions of your appliance

and to obtain information about the operating status.



2

1 lights up when the keylock is activated.

¹ Depending on the appliance specifications

-
- 2** fridge/freezer (10 sec.) is used to select a compartment in order to change the temperature or switch on certain additional functions.

 - 3** Displays the set temperature in °C.

 - 4** Control °C sets the temperature of the selected compartment.

 - 5** VitaFresh sets the temperature of the variable temperature compartment.

 - 6** super freeze lights up when Super freezing is switched on.

 - 7** super cool lights up when Super cooling is switched on.

 - 8** eco lights up when the energy-saving mode is switched on.

 - 9** mode is used to select a mode.

 - 10** ∞ (10 sec.) switches the key-lock for the control panel on or off.

6 Features

The features of your appliance depend on the model.

6.1 Shelf

To vary the shelf as required, you can remove the shelf and re-insert it elsewhere.

→ "Removing the shelf", Page 20

6.2 Freezer tray

You can freeze smaller quantities of food quickly on the freezer tray, e.g. berries, pieces of fruit, herbs and vegetables.

Distribute the frozen items evenly on the freezer tray and leave to freeze for approx. 10 to 12 hours. Then

place in a freezer bag or a freezer box.

6.3 Pull-out container

Store processed food covered in the pull-out container.

6.4 Storage container

The temperatures in the storage container are lower than in the refrigerator compartment. Temperatures below 0 °C may occur occasionally. Use the lower temperatures in the storage container to store highly perishable food, e.g. fish, meat and sausages.

6.5 Fruit and vegetable container

Store fresh fruit and vegetables in their packaging in the fruit and vegetable container.

Cover any chopped fruit and vegetables, or store in air-tight packaging. Condensation may form in the fruit and vegetable container depending on the food and quantity stored.

Remove the condensation with a dry cloth.

To ensure that the quality and aroma are retained, store fruit and vegetables that are sensitive to cold outside of the appliance at temperatures of approx. 8 °C to 12 °C, e.g. pineapple, bananas, citrus fruits, cucumbers, courgettes, peppers, tomatoes and potatoes.

6.6 Variable-temperature container

Store delicate foods at lower temperatures in the variable-temperature container for short periods.

6.7 Door tray

To adjust the door tray as required, you can remove the door tray and re-insert elsewhere.

→ "Removing door tray", Page 20

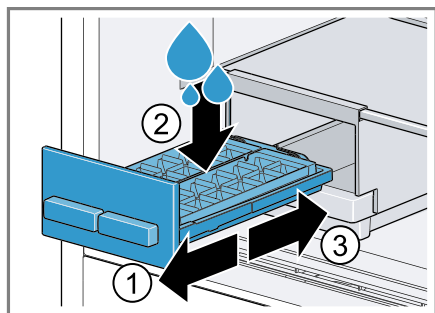
6.8 Ice cube maker

Use the ice cube maker to make ice cubes out of drinking water.

Making ice cubes

Use only drinking water to make ice cubes.

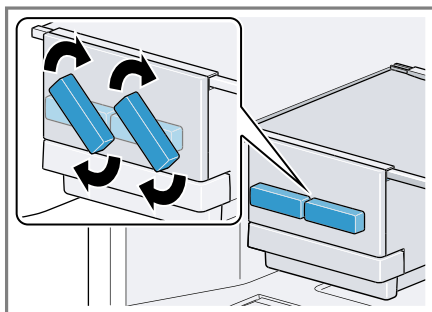
1. Remove the ice cube tray ①, fill $\frac{3}{4}$ full with drinking water ② and re-insert ③.



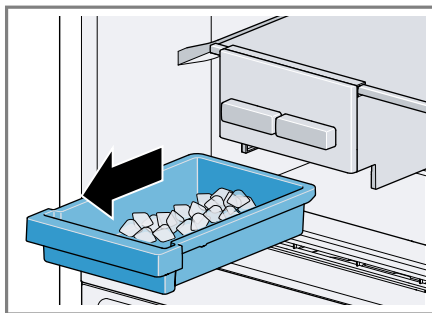
Note: If it is filled with too much drinking water, this may impair the function of the ice cube maker. The ice cubes cannot be removed individually from the ice cube tray. Too much drinking water was added and is running into the ice cube container, causing any ice cubes to freeze together.

2. When the ice cubes are frozen, rotate the knob on the ice cube tray

several times in a clockwise direction and release it.



- ✓ The ice cubes will loosen and fall into the ice cube container.
3. Pull out the ice storage container and remove the ice cubes.



6.9 Odour filter

The odour filter removes odours and is antibacterial.

Change the odour filter every 5 years. This keeps the filter quality consistently high.

6.10 Accessories

Use original accessories. These have been made especially for your appliance.

The accessories for your appliance depend on the model.

Egg tray

Store eggs safely on the egg tray.

7 Basic operation

7.1 Switching on the appliance

1. Electrically connect the appliance.
→ *Page 10*
- ✓ The appliance is now ready for use.
- ✓ The appliance begins to cool.
2. Set the required temperature.
→ *Page 15*

7.2 Operating tips

- Once you have switched on the appliance, the set temperature is only reached after several hours. Do not put any food in the appliance until the set temperature has been reached.
- When closing the door, make sure that the door is not blocked by stored items.
- When you close the door, a vacuum may be created. The door is then difficult to open again. Wait a moment until the vacuum is offset.
- The temperature in the appliance varies due to the following conditions:
 - How often the appliance is opened
 - Load capacity
 - Temperature of newly stored food
 - Ambient temperature
 - Direct sunlight

7.3 Switching off the appliance

- ▶ Disconnect the appliance from the power supply. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.

7.4 Setting the temperature

Setting the refrigerator compartment temperature

1. Press and hold **fridge/freezer** (10 sec.) for 10 seconds until the refrigerator compartment is selected.
2. Press **##CP0302SYA##** repeatedly until the temperature display shows the required temperature setting.

The recommended temperature in the refrigerator compartment is 4 °C.

Setting the freezer compartment temperature

1. Press and hold **fridge/freezer** (10 sec.) for 10 seconds until the freezer compartment is selected.
2. Press **Control °C** repeatedly until the temperature display shows the required temperature setting. The recommended temperature in the freezer compartment is -18 °C.

Setting the variable-temperature compartment

- ▶ Press **VitaFresh** repeatedly until the required mode lights up.

7.5 Keylock

The keylock prevents the appliance from being operated accidentally or incorrectly while running.

Switching off the keylock

- ▶ Press and hold  (10 sec.) for 10 seconds.
- ✓  goes out.

8 Additional functions

Find out which additional functions can be used for your appliance.

8.1 Super cooling

With Super cooling, the refrigerator compartment cools as cold as possible.

Switch on Super cooling before placing large quantities of food in the refrigerator compartment.

Note: When Super cooling is switched on, increased noise may occur.

Switching on Super cooling

- ▶ Press **mode** repeatedly until **super cool** lights up.

Note: After approx. 8 hours, the appliance switches to normal operation.

Switching off Super cooling

- ▶ Press **mode** repeatedly until no mode is highlighted.

8.2 Super freezing

With Super freezing, the freezer compartment cools as cold as possible.

Switch on Super freezing before placing a larger quantity of food in the appliance.

Note: When Super freezing is switched on, increased noise may occur.

Switching on Super freezing

- ▶ Press **mode** repeatedly until **super freeze** lights up.

Note: After approx. 24 hours, the appliance switches to normal operation.

Switching off Super freezing

- ▶ Press **mode** repeatedly until no mode is highlighted.

8.3 Energy-saving mode

You can set the appliance to save energy with the energy-saving mode.

The appliance automatically sets the temperatures.

Refrigerator compartment	6 °C
Freezer compartment	-18 °C
Variable-temperature compartment	Temperature remains unchanged

Switching on energy-saving mode

- ▶ Press **mode** repeatedly until **eco** is highlighted.

Switching off energy-saving mode

- ▶ Press **mode** repeatedly until no mode is highlighted.

9 Alarm

9.1 Door alarm

If the appliance door is open for a while, the door alarm switches on.

Switching off the door alarm

- ▶ Close the appliance door or press and hold **fridge/freezer** (10 sec.) and **Control °C** at the same time.
- ✓ The warning tone is switched off.

10 Refrigerator compartment

You can keep dairy products, eggs, prepared meals, pastries, open preserves and hard cheese in the refrigerator compartment.

The temperature can be set from 2 °C to 8 °C.

The refrigerator compartment can also be used to store highly perishable foods in the short to medium term. The lower the selected temper-

ature, the longer the food remains fresh.

10.1 Tips for storing food in the refrigerator compartment

- Only store food when fresh and undamaged.
- Store food covered or in air-tight packaging.
- To avoid impeding the circulation of air and to prevent food from freezing, do not place food so that it has direct contact with the back wall.
- Allow hot food and drinks to cool down first before placing in the appliance.
- Observe the best-before date or use-by date specified by the manufacturer.

10.2 Chill zones in the refrigerator compartment

The air circulation in the refrigerator compartment creates different chill zones.

Coldest zone

The coldest zone is in the fruit and vegetable container.

Tip: Store highly perishable food such as fish, sausages and meat in the coldest zone.

Warmest zone

The warmest zone is on the top shelf.

Tip: Store food that does not spoil easily in the warmest zone, e.g. hard cheese and butter. Cheese can then continue to release its aroma and the butter will still be easy to spread.

11 Freezer compartment

You can store frozen food, freeze food and make ice cubes in the freezer compartment.

The temperature can be set from -15°C to -23°C .

Long-term storage of food should be at -18°C or lower.

The freezer compartment can be used to store perishable food long-term. The low temperatures slow down or stop the spoilage.

11.1 Tips for storing food in the freezer compartment

- Store food in air-tight packaging.
- Do not bring food which is to be frozen into contact with frozen food.
- Place the food over the whole area of the freezer tray or the frozen food containers.
- To ensure that the air can circulate freely in the appliance, push the frozen food containers in as far as they will go.

11.2 Tips for freezing fresh food

- Freeze fresh and undamaged food only.
- Freeze food in portions.
- Cooked food is more suitable than food that can be eaten raw.
- Vegetables: Wash, chop up and blanch before freezing.
- Fruit: Wash, pit and perhaps peel, possibly add sugar or ascorbic acid solution.
- Food that is suitable for freezing includes baked items, fish and seafood, meat, game, poultry, eggs without shells, cheese, butter and quark, ready meals and leftovers.

en Variable-temperature compartment

- Food that is unsuitable for freezing includes lettuce, radishes, eggs in shells, grapes, raw apples and pears, yoghurt, sour cream, crème fraîche and mayonnaise.

Packing frozen food

If you select suitable packaging material and the correct type of packaging, you can determine the product quality and prevent freezer burn.

1. Place the food in the packaging.
2. Squeeze out the air.
3. Pack food airtight to prevent it from losing flavour and drying out.
4. Label the packaging with the contents and the date of freezing.

11.3 Shelf life of frozen food at -18 °C

Food	Storage time
Fish, sausages, prepared meals and baked goods	up to 6 months
Poultry, meat	up to 8 months
Vegetables, fruit	up to 12 months

11.4 Defrosting methods for frozen food

 CAUTION

Risk of harm to health!

During the thawing process, bacteria may multiply and spoil the frozen food.

- ▶ Do not refreeze food after it has been defrosted or started to defrost.
- ▶ Refreeze food only after cooking.
- ▶ These items should no longer be stored for the maximum storage period.

- Defrost animal-based food, such as fish, meat, cheese, quark, in the refrigerator compartment.
- Defrost bread at the ambient temperature.
- Prepare food for immediate consumption in the microwave, in the oven, or on the hob.

12 Variable-temperature compartment

The temperature can be adjusted using predefined storage settings.

12.1 Storage recommendations in the variable-temperature compartment

This is where you can find out which storage setting you can use in the variable-temperature compartment.

Storage setting	Food
cool	Refrigerator compartment → <i>Page 16</i>
chill	Soft freezing, e.g. meat, sausage, fish and pureed food
freeze	Freezer compartment → <i>Page 17</i>

13 Defrosting

13.1 Defrosting in the refrigerator compartment

The refrigerator compartment in your appliance defrosts automatically.

13.2 Defrosting in the freezer compartment

The fully automatic NoFrost system ensures that the freezer compartment remains frost-free. Defrosting is not required.

13.3 Defrosting in the variable-temperature compartment

The variable-temperature compartment in your appliance defrosts automatically.

14 Cleaning and servicing

Customer Service must clean inaccessible points. Cleaning by customer service can give rise to costs.

14.1 Preparing the appliance for cleaning

1. Disconnect the appliance from the power supply.
Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
2. Take out all of the food and store it in a cool place.
Place ice packs (if available) onto the food.
3. Remove all fittings and accessories from the appliance.
→ *Page 20*
4. Remove the fruit and vegetable container cover.

14.2 Cleaning the appliance

WARNING

Risk of electric shock!

An ingress of moisture can cause an electric shock.

- ▶ Do not use steam- or high-pressure cleaners to clean the appliance.
- ▶ Do not use the appliance with damp hands.

Liquid in the lighting or in the controls can be dangerous.

- ▶ The rinsing water must not drip into the lighting or controls.

ATTENTION

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.
- ▶ Do not use stainless-steel cleaning agents on the outside of the appliance.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discoloured.

- ▶ Never clean fittings and accessory in the dishwasher.

1. Prepare the appliance for cleaning.
→ *Page 19*
2. Clean the outside of the appliance, the inside of the appliance, the fittings, the accessories and the door seals with a dish cloth, luke-warm water and a little pH-neutral detergent.
3. Dry thoroughly with a soft, dry cloth.
4. Insert the fittings and install the removable appliance parts.

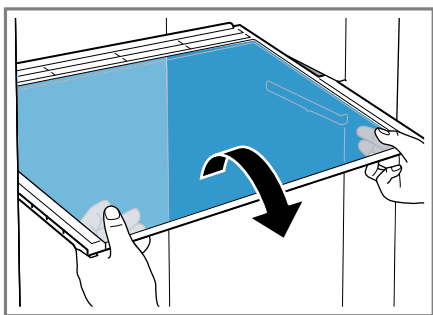
5. Electrically connect the appliance.
→ Page 10
6. Putting the food into the appliance.

14.3 Removing the fittings

If you want to clean the fittings thoroughly, remove these from your appliance.

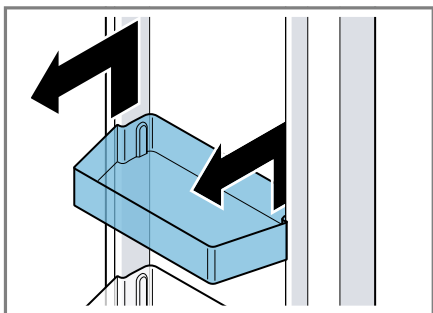
Removing the shelf

- Pull out and remove the shelf.



Removing door tray

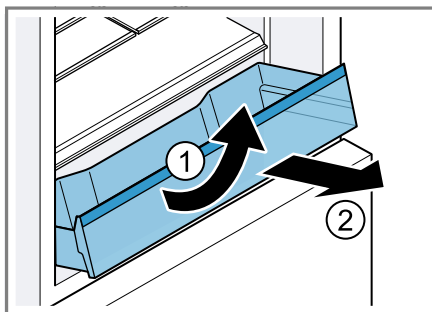
- Lift the door tray and remove it.



Removing pull-out containers

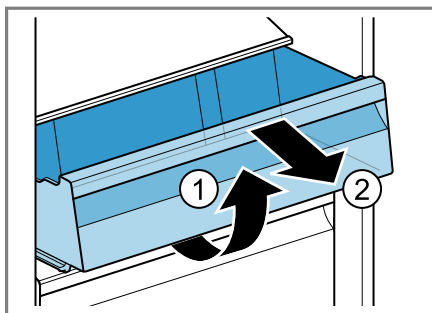
1. Pull out the pull-out container as far as it will go.

2. Lift the pull-out container at the front ① and remove it ②.



Removing the storage container

1. Pull out the storage container as far as it will go.
2. Lift the storage container at the front ① and remove it ②.

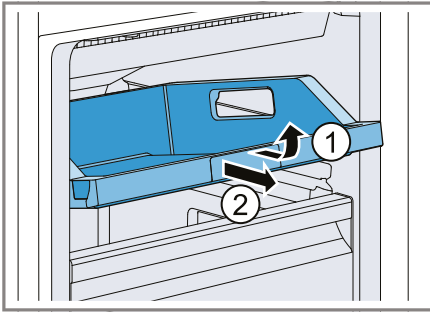


Removing the fruit and vegetable container

Removing the freezer tray

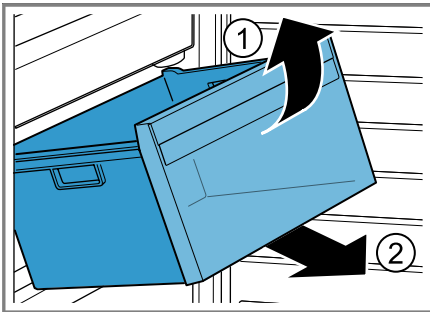
1. Pull out the freezer tray as far as it will go.

2. Lift the freezer tray at the front ① and remove it ②.



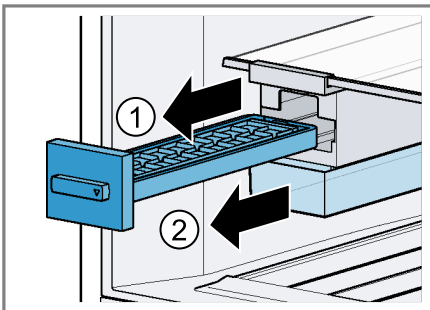
Removing the frozen food container

1. Take out the frozen food container as far as it will go.
2. Lift the frozen food container at the front ① and remove it ②.

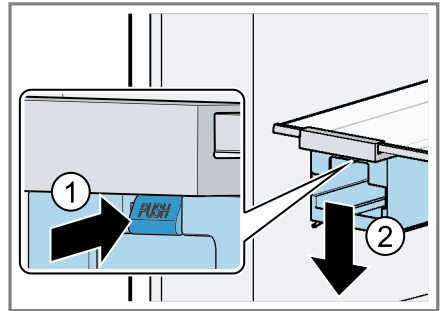


Removing the ice cube maker

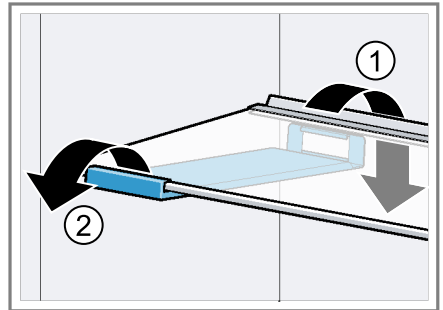
1. Remove and empty the ice cube tray ① and the ice storage container ②.



2. Press the push-button ① to release the ice cube maker from the holder and remove the ice cube maker ②.



3. Lift the rear end of the holder and lower it behind the freezer compartment shelf ①. Remove the holder towards the front ②.



14.4 Removing appliance components

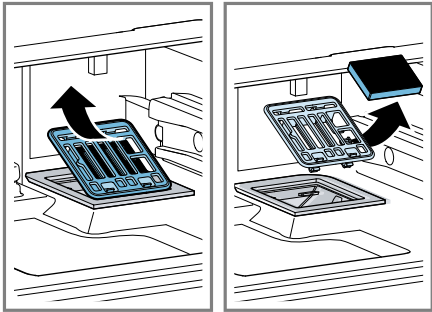
If you want to clean your appliance thoroughly, you can remove certain components from your appliance.

14.5 Replacing the odour filter

1. Remove the variable-temperature compartment.
2. Open the odour filter cover.

3. Take the used odour filter out of the odour filter holder and replace it with the new odour filter.

Note: A new odour filter can be purchased from our Customer Service or on our website.



15 Troubleshooting

You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.

 WARNING

Risk of electric shock!

Improper repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

Fault	Cause and troubleshooting
The LED lighting does not work.	Different causes are possible. ▶ Call customer service. The customer service number can be found in the enclosed customer service directory.
The refrigeration unit is switching on more frequently and for longer.	The appliance has been opened frequently. ▶ Do not open appliance door unnecessarily. External ventilation openings are covered up. ▶ Remove any obstructions from in front of the external ventilation openings.

Fault	Cause and troubleshooting
The refrigeration unit is switching on more frequently and for longer.	Not a fault. Modern refrigeration machines switch on more frequently and have different power levels to cool more efficiently.  ▶ Remove any obstructions from in front of the external ventilation openings. ▶ Install the appliance as far away as possible from heating elements, cookers and other heat sources. Avoid prolonged exposure of the appliance to direct sunlight. ▶ Only open the appliance door as briefly as necessary. ▶ Allow hot food and drinks to cool down first before storing in the appliance.
A layer of frost forms on the back wall of the refrigerator compartment.	Not a fault. Modern refrigeration machines ensure a more even temperature in the refrigerator compartment. The back wall of the refrigerator compartment is defrosted automatically at regular intervals.  ▶ Only open the appliance door as briefly as necessary. ▶ Pack the food airtight or cover it. ▶ Allow hot food and drinks to cool down first before storing in the appliance. ▶ Always leave some space between the food and the interior walls.
The temperature differs greatly from the setting.	Different causes are possible. 1. Switch off the appliance. → <i>Page 15</i> 2. Switch the appliance back on after five minutes. → <i>Page 15</i> ▶ If the temperature is too warm, check the temperature again after a couple of hours. ▶ If the temperature is too cold, check the temperature again on the following day.
The appliance hums, bubbles, buzzes, gargles, clicks or crackles.	Not a fault. A motor is running, e.g. refrigerating unit, fan. Refrigerant flows through the pipes. The motor,

Fault	Cause and troubleshooting
The appliance hums, bubbles, buzzes, gargles, clicks or crackles.	switches or solenoid valves are switching on or off. Automatic defrosting is running. No action required.
The appliance makes noises. 	The appliance is not level. ▶ Align the appliance using a spirit level and the screw feet. The appliance is not free-standing. ▶ Observe the minimum clearances for the appliance. Fittings wobble or stick. ▶ Check the removable fittings and, if required, re-place these. Bottles or containers are touching. ▶ Move the bottles or containers away from each other. Super freezing is switched on. No action required.

15.1 Power failure

During a power failure, the temperature in the appliance rises; this reduces the storage time and the quality of the frozen food.

Notes

- Open the appliance as little as possible during a power failure and do not place any other food in the appliance.
- Check the quality of the food immediately after a power failure.
 - Dispose of any frozen food that has defrosted and is hotter than 5 °C.
 - Cook or fry slightly thawed frozen food, and then either consume it or freeze it again.

16 Storage and disposal

16.1 Taking the appliance out of operation

1. Disconnect the appliance from the power supply.
Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
2. Remove all of the food.
3. Clean the appliance. → *Page 19*
4. To guarantee the ventilation inside the appliance, leave the appliance open.

16.2 Disposing of old appliance

Valuable raw materials can be reused by recycling.

⚠ WARNING**Risk of harm to health!**

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Leave shelves and containers inside the appliance to prevent children from climbing in.
- ▶ Keep children away from the redundant appliance.

⚠ WARNING**Risk of fire!**

If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ▶ Do not damage the tubes of the refrigerant circuit or the insulation.

1. Unplug the appliance from the mains.
2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner. Information about current disposal methods are available from your specialist dealer or local authority.



Dispose of packaging in an environmentally-responsible manner. This appliance is certified in accordance with the guidelines on E-waste (Management) Rules 2022 which govern waste electrical and electronic equipment.

The guideline provide a framework for the return and recycling of used appliances.

Note: This product doesn't contain any of hazardous substances as specified in the e-waste Management and Handling Rules 2022.

Dos

- Please visit our website <https://www.bosch-home.in/metapages/e-waste-management> to find out more details regarding e-waste disposal.
- Keep the product in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.
- Consult the authorized service center as to whether the Electronic Equipment can be repaired or not, before discarding.
- Consult the retailer about appliance take back schemes.

Don'ts

- The product should not be opened by the user himself/herself, but only by authorized service personnel.
- The product is not meant for re-sale to any unauthorized agencies/scrap dealers/kabariwalah.
- Don't dispose of the discarded Electronic Equipment in household bins or Municipal bins.

- Don't dump the discarded Electronic Equipment in the open or in any land fill site, as this will result in contamination of the soil and the ground water.
- Do not keep any replaced spare part(s) from the product in exposed area.

17 Customer Service

You can obtain function-relevant and storable genuine spare parts from our Customer Service for up to 15 years from the date on which your appliance was placed on the market. For more information, please contact our Customer Service team.

Detailed information about the warranty period and the warranty conditions in your country is available via the QR code on the enclosed document on service contacts and warranty conditions, from our customer service or on our website.

You can find the contact details for our customer service via the QR code on the enclosed document on service contacts and warranty conditions or on our website.

Helpline no.: 1800-266-1880

(Monday to Saturday – 8 am to 8 pm)

Email ID: service.in@bosch-home.com

Chat with us (WhatsApp):
+91-8451000555



17.1 Product number (E-Nr.) and production number (FD)

If you contact Customer Service, you will require the product number (E-Nr.) and the production number (FD), which you can find on the appliance's rating plate.

→ "Appliance", Fig. **1**/**2** Page 12
Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

18 Technical data

Refrigerant, cubic capacity and further technical specifications can be found on the rating plate.

→ "Appliance", Fig. **1**/**2** Page 12



A series of horizontal lines for writing, starting with a solid line and followed by alternating solid and dashed lines.



Many thanks for choosing a Bosch home appliance!

Register your new appliance now on MyBosch and benefit directly from:

- **Expert advice and tips to make the most of your appliance**
- **Options for warranty extension**
- **Discounts on spare parts and accessories**
- **Digital information for use and all appliance data to hand**
- **Easy access to Bosch Home Appliance Service**

Simple to register, free of charge – including on mobile devices:

www.bosch-home.com/welcome



Need some help? You can find it here.

Expert advice on your Bosch home appliances, help with problems or repairs by professionals from Bosch.

Discover all the different ways Bosch can assist you:

www.bosch-home.com/service

The contact details of all countries are listed in the attached service directory.

BSH Household Appliances Manufactu- ring Pvt. Ltd.

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Andheri East, Mumbai - 400 093
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